

Branch: _____

Date: _____

Application Form for Mobile Number Registration/Change and Email ID Registration/Change (Individual Customers)

Request Type : ☐ New Registration ☐ Change Request **Please select:** ☐ Mobile ☐ EMAIL ☐ Whatsapp

Request Details :

a) Email ID : ☐ E-Statement, Transaction OTP/Alerts and other banking information ☐ Transaction OTP and alerts only
☐ E-Statement only

b) Mobile number: ☐ Mandatory alerts only ☐ Mandatory and non-mandatory alerts both (chargeable)

c) Whatsapp : ☐ E-statement

Consent Management:

"I hereby authorize explicit consent to receive Promotional Communication from Punjab National Bank."

☐ Both Modes ☐ SMS Only ☐ Voice Call Only ☐ None

CIF ID	
Name	
Account Number	
Mobile Number to be registered	
Email ID for e-statement	
Email ID for OTP & Transaction alert	Same as above ☐ Y ☐ N If no, then pls specify: _____ I declare that Email ID provided by me is not self-disposable short-lived email.

Aadhaar: _____ PAN: _____

Reason for change in Mobile Number: _____ Reason for change in Email ID: _____

In case Email ID/Mobile number is seeded in more than one customer id, please mandatorily provide the reason and your relationship with the account holder having same Email ID/Mobile number registered:

Reason _____ Relationship with account holder _____
(One E-mail ID/Mobile number can be registered with a maximum of 5 Individual Cust IDs.)

*I undertake to inform the bank in case of any change in my mobile number/Email ID.

*I understand that Email ID/Mobile number will be registered on customer level basis and registration for e-statement is account level basis. All transactional alerts/SMS/OTP for transaction will be sent to the registered Email ID/Mobile number of primary holder of account. I understand that any subsequent change in mobile number/Email ID by primary holder singly at his/her customer level shall also be updated in all account where he/she is primary account holder. E-statement shall be sent combined with details of all accounts where the customer (primary) is joint holder.

*I understand that registration of mobile number/Email ID is subject to successful validation of mobile number/Email ID by me as per process prescribed by the bank. I will be able to use the product/services linked with mobile number/Email ID only after successful validation by me/us.

*The bank will not be responsible for non-delivery of subscribed alerts/email at any instance as the utility depends on mobile/email service providers for delivery of SMS/email.

*I hereby give consent for debiting my account to recover service charges as applicable. I understand that these charges are subject to revision/changes and such revision/changes will be uploaded in the Bank's site which will be acceptable to me as a notice to that effect.

*I hereby declare that the details furnished above are true and correct to the best of my knowledge and belief and I undertake to inform you of any changes therein, immediately in case any of the above information is found to be false or untrue or misleading or misrepresenting, I am aware that I may be held liable for it.

*For details, please visit our website www.pnb.bank.in

Signature of customer